# Krishn Ramesh

Curious systems thinker and product builder.

## SKILLS

Product Development Product Strategy Experimentation & Metrics User-Centered Design Writing Stakeholder Coordination ML, NLP & Data Analysis Python & JavaScript pandas, sk-learn, numpy Node.js, React (JS + Native)

# PROJECTS

<u>Priv</u>—browser extension which uses NLP + ML to inform users how websites use their data

Plantr—houseplant app built in React Native (in progress)

Sherpa—platform for remote guided learning (in progress)

## **EDUCATION**

University of Waterloo B.A.Sc. in <u>Systems Design</u> Engineering, 2018 4.0 GPA, Dean's List

#### INTERESTS

Hip-hop, NBA, neural engineering, sci-fi, microeconomics, complex systems, urbanism

## EXPERIENCE

Product Manager at 📕 Microsoft in Seattle, WA

#### PM 2 on 💶 Outlook Mobile (Aug 2019 - Present)

• Built expertise in mobile UX and how people get things done using communication, collaboration and time management.

- Shipped intelligent productivity features to 100+ million DAU.
- Contributed to 44% YoY growth in search sessions/user while improving key metrics like engagement and success.
- Obsessed over usage data, user research and A/B experiments to launch features such as Intelligent Answers.
- Wrote and executed on strategic product initiatives such as a digital assistant and an enterprise social feed.
- Led a feature crew of 2 designers and 10 developers to build and ship native iOS and Android experiences.
- Ran feature growth campaigns, design sprints, OKR prioritization and customer feedback triage.

#### PM on 🔘 Conversational AI Platform (Aug 2018 - Aug 2019)

- Managed the developer platform for voice-first Conversational AI apps.
- Reduced development time by 10x and decreased latency by 80% through deconstructing the monolith build system.
- Balanced customer and developer needs to design new APIs, documentation, runtime and deployment systems.
- Created and delivered on detailed roadmap with innovative conversational AI features and international expansion.

## **INTERNSHIPS**

As a **PM Intern at Microsoft in 2017**, built an ML classifier to enable <u>natural language skill discovery</u> for 145M Cortana users.

As a **Software Engineering Intern at Yelp** in 2016, used Kafka to add real-time events to the Activity Feed of millions of business owners.